## お客様へ

## 一•無料対応

- ●購入日から30日間以内音質/外観/機能がご期待に添えない場合;
- ●購入日から12月間以内、商品本体自身の品質問題が発生した場合。 上記の場合、メール頂ければ、日本語専門のスタッフが24時間以内解決方法をご提供いたします。 (修理/返品/返送の郵便料の提供/返金/再送など)

## 二•連絡方法

●方法①: (能率的なサービスであり、お勧めします) 商品ページの店名をクリック、「質問する」ボタンからお問い合わせください。

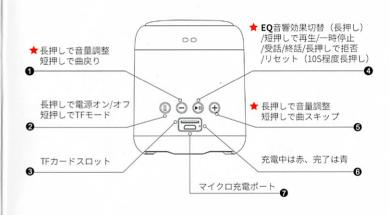
> Sanag(メーカー直営店)にご質問 がありますか?

この商品は、<mark>Sanag(メーカー直営店)</mark>が販売し、 Amazon.co.jp が発送します。



●方法②: [アカウントサービス] - [注文履歴] - [出品者に連絡する]

●方法③: sanag@szdido.com



## **Warranty Service**

Please read the following terms carefully to protect your rights. You are insured to have our best after sales service

- 1. Free return/exchange conditions
- The appearance/function does not meet your expectations within 30 days from the date of purchase
- Any quality problems of the products within 12 months from the date of purchase
   In the above cases, please email Sanag Customer Service Team and we will provide a solution
   within 24 hours.

Sold by sanag and Fulfilled by Amazon.

- 2. How to contact us?
- ●①: Please click the store name on the product page, then click button to contact us.
- ●②: [Account Service] [Order History] [Contact Seller]
- ●③: sanag@szdido.com

Have a question for sanag?



- After-sales service cannot be provided even under the warranty period under the following conditions.
- ①Damage caused by personal reasons:
  - Product failure due to improper repair or storage Product failure due to self-demolition or repair
- 2 Product failure by force majeure (fire,flood, earthquake and so on)

